



## Person specification

<b>Requirements</b>	<b>Essential (E) Desirable (D)</b>
Candidates/post holders will be expected to demonstrate the following:	
<b>• Education</b>	
• Degree level subject in healthcare related area, or equivalent	<b>D</b>
• IBCLC qualification	<b>E</b>
<b>Knowledge &amp; Experience</b>	
• A background working in healthcare	<b>E</b>
• Experienced lactation support professional with experience supporting families with complex infant feeding needs	<b>E</b>
• Excellent communication skills and the ability to deal with a wide range of people	<b>E</b>
• Ability to prioritise own work and operate in a busy environment while maintaining attention to detail.	<b>E</b>
• Maintaining confidential records within GDPR requirements	<b>E</b>
• An understanding of donor milk use and impacts on infant feeding, and the significance of infant feeding to infants, families and society	<b>E</b>
• Experience in data collection, clinical audit, outcome assessment, impact reporting.	<b>D</b>
• Experience of working with / existing knowledge of breastfeeding support groups and services in Norfolk.	<b>D</b>
• Experience of working in delivering postnatal support to women with complex feeding needs, including diabetes and gestational diabetes.	<b>D</b>
<b>Skills &amp; Abilities</b>	
• Ability to prioritise work to drive efficiency	<b>E</b>
• High capacity for attention to detail and a meticulous approach	<b>E</b>
• Empathetic and professional communication skills	<b>E</b>
• Excellent computer literacy, including web tools, Excel, Word, Outlook	<b>E</b>
• To ensure an inclusive approach that makes all beneficiaries feel supported	<b>E</b>



Personal Attributes	
<ul style="list-style-type: none"> <li>• A willingness to help support the service and volunteers, maintaining the highest of standards and respect for the team, beneficiaries and aims of the charity</li> </ul>	E
<ul style="list-style-type: none"> <li>• A desire to improve the experience of families in the perinatal period</li> </ul>	E
<ul style="list-style-type: none"> <li>• A willingness to learn new skills and responsibilities, showing a long-term commitment to the broad aims of the HMF (see below)</li> </ul>	E
<ul style="list-style-type: none"> <li>• An ability to motivate and encourage others and desire to work as part of a close, supportive team.</li> </ul>	E

Please send your CV, two references and a covering email, to [info@humanmilkfoundation.org](mailto:info@humanmilkfoundation.org). Informal enquiries and virtual tours to meet the team are encouraged.

Your time is deeply appreciated by the charity, and all of the families we support. Everyone at the HMF is committed to making sure your experience with us is positive and rewarding.

*The HMF is committed to promoting equal opportunities in employment and volunteer recruitment. You and any job applicants will receive equal treatment regardless of age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation (Protected Characteristics).*